

Loading requirements LTL/FTL

Brezelbäckerei Ditsch GmbH

- BBD -



Please note and follow the below guidelines in order to harmonize the loading process at BBD shipping places.

Scheduling Shipment

Any transport request >10 pallets has to be announced as early as possible incl. prospective no. of pallets, loading place, loading day, delivery date and ship-to destination, as well as our reference no.

Transport booking (if BBD books transport)

We book the transport space via .txt by email with all important shipping details on day in advance to loading. (Day -A = Schedule; day A = Transport booking; day B = Loading frozen goods; day >=C* = delivery ship-to address (*depends on transit time). Leading data is at any time requested delivery date customer.

Pick up of goods

To increase the efficiency and speed up the loading process, goods loading works only against BBD-shipping references (order n° or delivery note n°). The corresponding CMR is your responsibility to bring with.

Booking of time slots and scheduling of pick ups

Please book your time slot for loading immediately after receiving of .txt transport booking incl. BBD-shipping references (order n° or delivery note n°) and delivery address by email, at the announced shipping place. In any case you will receive a confirmation regarding the requested/possible loading slot. Container loadings require a booking, at least 10 working days (Monday until Friday) in advance. A cancellation of a time slot needs to be done at least 2 working days (Monday until Friday) in advance to avoid cancellation costs. If the truck arrives too late at the loading place, the container has not the minimum temperature for loading, as well as missing or incorrect BBD-shipping references (order n° or delivery note n°), extra costs could be occurred.

Opening hours for loading at BBD shipping places (Monday until Friday):

Shipping place	Opening hours	Email addresses	Phone numbers +49
Mainz	06am – 08pm	Logistik.Mainz@ditsch.de	6131-9957-1039
*Oranienbaum	12am – 10pm	zeitfensteranmeldung-oranienbaum@ditsch.de	34904-429-2851
Glesien	06am – 02pm	Lagerbuchhaltung@tcg-glesien.de	34207-9284-44
*Flörsheim	08am – 04pm	Zeitfenster.620@transthermos.de	6145-5441-141
Zerbst	07am – 03pm	expedition.zerbst@nordfrost.de	3923-714-112 /-236
Hamburg	08am – 04pm	marco.keading@transthermos.de	40-85364-111
Wilhelmshaven	06am – 04pm	JWP.Abfertigung@Nordfrost.de	4421-7749-738
Gross-Gerau	06am – 06pm	halle22.gg@nordfrost.de	6152-938-775 /-711

***Booking via time slot booking system necessary.**

Please contact your BBD contact person in this regard.

We calculate a max. float of +/- 15 min. on loading slots. A full truck (33 pallets) will be loaded in approx. 1 hour. For loading a sea container are approx. 2 hours necessary.

The time stringency is urgently needed to get on with all loadings per day. In any case of loading in the driver's presence on ramp during loading is absolutely requested and welcome, as well load securing his majority, which will be checked by loading staff on valid law requirements.

If your driver is able to call-in two hours before picking schedule and confirms his punctual arrival, we are able to speed up the loading process and prepare the goods to be loaded. Usually, this process step does not start before truck arrival. Unfortunately, at our loading place in Mainz we are not able to offer this kind of service due to local technical reasons. Please inform immediately shipping place as well TM

(Transportmanagement@ditsch.de), if there occurs any delay or a cancellation emerges on your behalf.

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Additional information and important rules on frozen food logistics:

- ⇒ **The needed cargo hold temperature on the trailer is -20°C (sea containers -24°C) or colder!**
This will be checked by the loading staff before each loading.
- ⇒ **Driver has to arrive with enough driving time to leave BBD loading plant after loading or to be able for physical presentation of goods at customs. Taking a break or rest time on plant is not allowed to insurance reasons.**
- ⇒ **Driver has to check handover and loaded goods against paperwork and security.**
(FCA = transfer of perils at ramp)
- ⇒ **Goods will be loaded exclusively onto vehicles with ramp height.**
- ⇒ **EUR pallet exchange: Please follow the agreed exchange process (one by one)**
- ⇒ **Requested pallet quality EPAL-Standard (min. Type C).**

Brezelbäckerei Ditsch GmbH

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